



CRIME & DISORDER COMMITTEE AGENDA

7.30 pm

**Tuesday
11 October 2011**

**Town Hall, Main Road,
Romford**

Members 9: Quorum 3

COUNCILLORS:

Ted Eden (Chairman)
John Wood (Vice-Chairman)
Rebecca Bennett
Denis Breading
David Durant

Roger Evans
Georgina Galpin
Fred Osborne
Linda Van den Hende

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What is Overview & Scrutiny?

Each local authority is required by law to establish an overview and scrutiny function to support and scrutinise the Council's executive arrangements. Each overview and scrutiny committee has its own remit as set out in the terms of reference but they each meet to consider issues of local importance.

They have a number of key roles:

1. Providing a critical friend challenge to policy and decision makers;
2. Driving improvement in public services;
3. Holding key local partners to account; and
4. Enabling the voice and concerns of the public.

The Crime and Disorder Committee considers issues by receiving information from, and questioning, Cabinet Members, officers and external partners, particularly the Responsible Authorities, i.e. Metropolitan Police, Metropolitan Police Authority, Fire and Rescue Authorities, and Primary Care Trusts, to develop an understanding of proposals, policy and practices. They can then develop recommendations that they believe will improve performance, or as a response to public consultations.

Committees will often establish Topic Groups to examine specific areas in much greater detail. These groups typically consist of between 3-6 Members and the review period can last for anything from a few weeks to a year or more to allow the Members to comprehensively examine an issue through interviewing expert witnesses, conducting research and site visits. Once the topic group has finished its work it will send a report to the Committee that created it and it will often suggest recommendations to the executive.

Terms of Reference

The areas scrutinised by the Committee are in exercise of the functions conferred by the Police and Justice Act 2006, Section 19-22 and Schedules 8 & 9.

AGENDA ITEMS

1 CHAIRMAN'S ANNOUNCEMENTS

The Chairman will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

2 APOLOGIES FOR ABSENCE AND ANNOUNCEMENT OF SUBSTITUTE MEMBERS

(if any) – receive.

3 DECLARATION OF INTERESTS

Members are invited to declare any interests in any of the items on the agenda at this point of the meeting. Members may still declare an interest in any item at any time prior to the consideration of the matter.

4 MINUTES OF THE MEETING (Pages 1 - 18)

To approve as correct the minutes of the meetings held on 14 July 2011 and the Joint meeting held on 28 July 2011 and authorise the Chairman to sign them.

5 FUTURE OF THE SAFER NEIGHBOURHOOD TEAMS

Presentation by the Metropolitan Police.

6 HAVERING COMMUNITY SAFETY PARTNERSHIP - PRIORITIES FOR 2011/12

Presentation by Clive Cumbers, Community Safety Analyst, London Borough of Havering.

7 COMMUNITY SAFETY FUND - EXPENDITURE TO DATE (Pages 19 - 26)

Report attached.

8 PUBLIC ORDER DISTURBANCES (Pages 27 - 32)

Report to Havering Community Safety Partnership attached.

9 URGENT BUSINESS

To consider any other item in respect of which the Chairman is of the opinion, by reason of special circumstances which shall be specific in the minutes that the item should be considered at the meeting as a matter of urgency.

**Ian Buckmaster
Committee Administration &
Member Support Manager**

**MINUTES OF A MEETING OF THE
CRIME & DISORDER COMMITTEE**
Havering Town Hall, Main Road, Romford. RM1 3BD
14 July 2011 (7.30 - 8.45 pm)

Present:

COUNCILLORS

Conservative Group	Ted Eden (Chairman), Becky Bennett, Ted Eden (Chairman), Roger Evans, Georgina Galpin and Frederick Osborne
Residents' Group	Linda van den Hende and John Wood (Vice-Chair)
Labour Group	Denis Breading
Independent Residents Group	David Durant

Apologies were received for the absence of Councillors .

All decisions were taken with no votes against.

The Chairman reminded Members of the action to be taken in an emergency.

37 MINUTES OF THE MEETING

The minutes of the meeting held on 10 May 2011 were agreed as a correct record of the meeting, and signed by the Chairman.

38 NHS HAVERING

Jacqui Himbury, the Havering Borough Director, attended the meeting together with Nuzhat Anjum, Head of Public Health Commissioning attended the meeting. Nuzhat Anjum was responsible for the DAAT budgets across ONEL. Havering's performance was very good being in the top quartile in London for effective treatment rates. The target for treating Problematic Drug Users in Havering for the year was 272 and it was projected that 317 would be treated.

The Havering Drug Intervention Programme was also strong across all diagnostic indicators with March performance showing Havering at 100% for diagnostic indicators 1,3 & 5 and 86% for diagnostic indicator 4. However, the levels of substance misuse re-offending (NI 38) for Drug Intervention Programme clients was higher than predicted in the first two quarters of

2010/11. Havering was currently 'Non Intensive' so clients engage on a voluntary basis. To address this it was proposed that Havering DIP become an 'Intensive DIP'. This would make it a legal requirement for any client testing positive for Class A drugs to engage with the DIP service.

The Pooled Treatment Budget for Havering for 2011/12 had gone up to £1,139,089, an increase of £70,136 in the Adult budget and £25,052 in the Young People's budget. This allocation would be transferred from the PCT to the Local Authority. From 2011/12 part of the DIP funding would be paid to the PCT. For Havering this was £105,517, and this would be transferred to the Local Authority.

Nuzhat Anjum explained the areas for improvement in health. These included Shared Care improvements. There were only 25 clients in GP Shared Care in Havering, compared to 80 in Redbridge. There were only 23 GP's in Shared Care. Those who were interested were spread evenly across the two GP consortia. Health should be targeting GP's where there was a prevalence of drug users. Locally Enhanced Services were in place. There was a need to transfer more clients into Shared Care.

Reference was also made to Alcohol Liaison with King Georges Hospital. This was an area which needed improvement. Redbridge acted as lead for this project NHS ONEL had funded a specialist worker for King Georges'. Havering referrals were being directed to Havering Treatment Services.

The Community Safety Manager advised the Committee that the Council work in partnership with the NHS on, inter alia, Domestic Violence. Havering have one of the best sanctioned detection rates in London.

The Chairman thanked Jacqui Himbury and Nuzhat Anjum for their interesting presentation.

39 **WORK PLAN**

The Committee gave consideration to its work plan for the forthcoming year. 2011/12 would see major changes and the Committee **AGREED** there would vary the programme to cover any major issues. The Committee **AGREED** the following provisional programme:

11 October 2011	9 November 2011	16 February 2012	8 May 2012
Report on HCSP expenditure	Update on changes following the Police Reform and Social Responsibility Act	Report on HCSP expenditure	Annual report
Report on HCSP	Invite to one of		Invite to one of

priorities for year	the HCSP Partners		the HCSP Partners
Safer Neighbourhood Teams	London Perspective		

40 COMMUNITY SAFETY SECTION STAFFING BUDGET 2011-12

The Committee received details of the staffing budget for the Community Safety Section. There were currently 8.4 FTE staff in the section and the budget for staff was £459,580. Currently one of the Community Safety Officer posts was vacant, and if this post was not filled there would be a further saving of £51,615.66. In addition there was a temporary post of a full time ASB caseworker who was funded until July 2011, at a cost of £34,222. In response to a question the Community Safety Manager advised the Committee that further LAA funding had become available to fund this post for a further year.

No decision had yet been taken to fill the vacant post as a shortfall on CCTV was expected and this money would be needed to cover this. The Head of Legal Services informed the Committee that whilst not all the borough was covered by CCTV the police were very supportive of the use of CCTV in Romford Town Centre especially. The cost of extending the coverage of CCTV had been looked at and one of the deciding factors was the cost of communication from outlying areas of the borough and the Control Centre.

The Committee was informed that the possible extension of CCTV and new ways of working drawing on the experience of neighbouring boroughs was being explored.

The report was noted.

Chairman

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**MINUTES OF A SPECIAL MEETING OF THE
OVERVIEW & SCRUTINY COMMITTEES
Havering Town Hall, Romford
Thursday 28 July 2011 (7.30pm – 10.50pm)**

Present:

Children & Learning Overview and Scrutiny Committee –

Councillors Sandra Binion (chairman), Clarence Barrett (substituting for Gillian Ford – vice-chairman), Dennis Bull, Robby Misir, Linda Trew, Billy Taylor, Frederick Thompson, Nic Dodin and Pat Murray.

Co-opted Member present (non-voting) – Margaret Cameron

Crime & Disorder Committee –

Councillors Ted Eden (chairman)*, John Wood (vice-chairman), Rebecca Bennett, Roger Evans, Frederick Osborne, Linda Van den Hende*, Keith Darvill (substituting for Denis Breading) and Jeff Tucker* (substituting for David Durant).

Environment Overview and Scrutiny Committee –

Councillors Jeff Brace (chairman), John Mylod (vice-chairman)*, Dennis Bull, Peter Gardner, Robby Misir (substituting for Garry Pain) Barbara Matthews* and Jeff Tucker (substituting for David Durant).

Health Overview and Scrutiny Committee –

Councillors Pam Light (chairman)*, Clarence Barrett (substituting for Brian Eagling – vice-chairman), Wendy Brice-Thompson, Fred Osborne, Linda Trew and Nic Dodin.

Individuals Overview and Scrutiny Committee –

Wendy Brice-Thompson (chairman), Linda Van den Hende (vice-chairman)*, Jeff Brace, Pam Light*, Keith Wells and Clarence Barrett (substituting for June Alexander).

Towns and Communities Overview and Scrutiny Committee –

Fred Osborne (chairman), Linda Hawthorn (vice-chairman)*, Wendy Brice-Thompson, Osman Dervish, Robby Misir (substituting for Garry Pain) Keith Wells, Ray Morgon, Paul McGeary and Michael Deon Burton.

Value Overview and Scrutiny Committee –

Robby Misir (chairman), Ray Morgon (vice-chairman), Ted Eden*, Billy Taylor, Damian White and Clarence Barrett (substituting for Ron Ower).

Members of the Cabinet

Councillors Michael White (Leader of the Council), Lesley Kelly*, Steven Kelly, Roger Ramsey and Paul Rochford* were present.

Other Members

Councillor Denis O’Flynn

* - for part of meeting

Apologies were received for the absence of Councillors June Alexander, Denis Breeding, David Durant, Brian Eagling, Gillian Ford, Georgina Galpin and Ron Ower.

There were no declarations of interest.

41. CHAIRMAN OF MEETING

With the agreement of all Overview & Scrutiny Committee Members, the Chair was taken at this special joint meeting by Councillor Sandra Binion.

The Chairman advised all present of action to be taken in the event of emergency evacuation of the Town Hall becoming necessary.

42. THE COUNCIL’S FINANCIAL STRATEGY

The Leader of the Council, Councillor Michael White explained that the Council’s financial strategy had sensible financial planning as its bedrock. Investment had continued and could be seen in initiatives such as the My Place youth centre in Harold Hill and the recently announced new leisure facilities in Romford. There remained however an overall funding gap of £40 million and this report brought forward a series of balanced and focussed measures to meet the remainder of this deficit.

Services valued most by residents by residents would be protected under the proposals and there were be no closures of libraries or parks (indeed Havering’s parks has recently won eight green flag awards) nor would there be any change to refuse collection. Children and the most vulnerable adults would continue to be supported.

Particularly in social care, investment would be made in preventative measures in order to realise savings in future years. Falls prevention would receive additional funds and technology used to allow people to live longer in their own homes. Work would also be started with families at an earlier stage.

The report set out recommendations to make the £16 million savings required to balance the Council's books. Councillor White added that the report provided reassurance to residents that the Council would continue to act in their best interests and deliver a sustainable level of Council Tax. Councillor White was confident the savings would be delivered but a contingency had also been established, should it be needed.

Councillor White had recently met, in conjunction with Conservative Council Leaders in North East London, the Local Government Minister, Bob Neill MP. Funding for local government would be changing to a business growth model and, in future, Business Rates would pay for up to 70-80% of Council services. Councillor White had explained that grant levels per head were key and that residents in some local roads received very different grant levels depending on which side of the road they lived. The Minister had indicated he was open to a separate funding deal for London, if this could be agreed by all boroughs.

Councillor White emphasised that the proposals sought to protect front-line services. He thanked officers and Cabinet Members for their professionalism during the process and was particularly grateful to Councillor Ramsey, the Chief Executive and the Group Director – Finance & Commerce for their assistance.

General Questions

Councillor Barrett felt there was insufficient detail of the savings given in the report but thanked officers for the further information they had supplied to him. He asked that, in future such reports include more detailed information as this would benefit the public.

The Leader clarified that the figures did not assume an annual Council Tax rise of 2.5%. Raising Council Tax was one option but other ways to make savings would also be considered. The change from a grant-based to a business rate-based system might also help the Council's finances but nothing could be ruled out at this stage.

Councillor Tucker asked if the Government Minister had given any advice on what areas the Council could invest in. Councillor White replied that he had not as this was not the Minister's role. The new model of funding would mean it was important to attract more businesses to Havering as this would increase the level of Business Rates collected and hence give more funds to be spent on services. The Council was in any case investing in projects such as the new swimming pool and new libraries in Rainham and Elm Park.

Councillor Barrett felt that monitoring of the budget savings was very important and asked if this could be done via exception reports brought to the overview and scrutiny committees. Councillor White was however seeking to

reduce the cost of committee meetings. It was also part of Councillor Ramsey's role as Cabinet Member for value to ensure close monitoring of the savings. Councillor Ramsey added that monitoring of budgets was very important and that overview and scrutiny committees were welcome to look at the budget if they wished. The budget was considered robust enough for a two-year settlement and a new funding system would be in place after this.

Councillor Darvill asked if each Overview & Scrutiny Committee could look at the proposals but Councillor White pointed out that it was for each Committee to determine its own work programme, including investigations such as that suggested. Staffing implications of some proposals would however mean they could not be discussed in a public forum.

Councillor O'Flynn asked if there was a total saving of £16 million or £19 million as both figures were mentioned in the report. Councillor White confirmed that £4 million was not covered in the papers and there were various options to make this up including Business Rates and technical budget adjustments.

Questions raised and answers given relating to the specific savings proposals are shown in the appendix to the minutes.

Two propositions relating to items in the schedule of Savings Proposals were put to the vote. The details of those votes are set out in the appendix.

During the course of discussions, the Members of all Overview & Scrutiny Committees agreed to suspend Committee Procedure Rule 8(b) in order to complete the agenda of the meeting.

The Committees noted:

- 1. The financial position of the Council.**
- 2. That the report was formally consulting them on the Corporate budget adjustments and that this was the opportunity to scrutinise the Cabinet's decisions.**

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Chairman

11 October 2011

APPENDIX : QUESTIONS AND RESPONSES RELATING TO INDIVIDUAL SAVINGS PROPOSALS LISTED IN APPENDIX 4 OF CABINET REPORT, 13 JULY 2011

CULTURE AND COMMUNITY
CULTURE AND LEISURE

Item 1: Five a side centre – Could the project plan for this centre be made available?

It was confirmed that the project plan was a public document and could be supplied to Members.

Item 3: Arts Service – Will services be reduced at Fairkytes or prices raised?

The savings would be achieved through better marketing and increased partnership working. Councillor White felt that the savings could be achieved and officers had a clear idea of where these savings would come from. Prospective partners for the Arts Service were Havering Music School and the Queen's Theatre.

It was confirmed that the Council remained committed to opening a new library in Harold Hill with a delivery date of 12-18 months.

Item 4: Community Halls

Could further details be given of the revised management arrangements?

Offices advised that a report on community halls would be presented to Cabinet in September including the amount of repairs needed and options for achieving the identified savings. A consultation paper would be released in the next 3-4 months and it was confirmed that Members could also receive this.

Item 5: Hornchurch Stadium – What would be the impact of the revised management arrangements on users of the stadium?

There were many issues to be worked through with this saving and the precise impact on users was therefore uncertain at this stage.

Item 6: Westland Temporary Camping Site – Could further details be given of the temporary arrangements during the Olympic period?

Councillor White wished to ensure that the Olympic Games were relevant to the people of Havering. Westlands Playing Fields would therefore open as a temporary camping site during the Games period. The plan was supported by St. Edwards School and transport would be provided to and from the camp site. The plans were not subject to the planning process but consultation would be undertaken with St. Edwards School and playing fields users.

Councillor White added that it had recently been announced that more than 300 Chinese journalists would be based in Havering during the Olympic period and a media centre would be set up in Romford.

The income received from the campsite during the Olympic period would offset the costs involved. It was possible however that the facility could be reopened for a

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month in the summer in following years. A paper on Travellers in Havering as a whole would be taken at the next Cabinet meeting.

Item 8: Parks commuter parking – Will all people who drive to parks now have to pay for parking?

Most people in fact walked to Havering's parks but Raphael and Lodge Farm parks did suffer from considerable commuter parking and solutions to this had been discussed with residents and ward Councillors.

Officers explained that it was too costly to install barriers that would be lifted after the morning rush hour. There was also the problem of shift workers leaving their cars in the car parks. Officers felt the assessment of income from the policy change was realistic and would supply details to Councillor Barrett.

Is this change detrimental to Havering residents who visit parks?

Councillor White noted that he had visited a park last Sunday which had been very busy but he had not noticed many parking problems. People walked to the park or came by bus or bicycle.

It was proposed to refer item 8 on parks commuter parking to Cabinet for further consideration. This motion was **LOST** by five votes to four. Councillors Deon Burton, Hawthorn, McGeary and Morgon voted in favour of the motion; Councillors Brice-Thompson, Dervish, Misir, Osborne and Wells voted against.

Item 9: Countryside paths – Could more detail be provided for this saving?

Work would be transferred from to the grounds maintenance DSO and countryside rangers which would be more efficient.

Item 10: Libraries – What is the current total libraries expenditure?

Councillor Ramsey indicated this was in the region of £1.5 million and officers would supply the precise figures.

REGENERATION AND COMMUNICATIONS

Item 14: Management Restructure of Community Functions – Could more detail be given on this?

It was proposed to merge the corporate policy and community safety sections but it was not possible to give further details at this stage due to the impact on individual staff.

Item 15: Efficiency in spending grants budget – How many grants were given out in Havering?

Approximately £250,000 of social services grants were allocated with further grants from corporate policy and communications. Officers would supply full details.

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STREETCARE

Item 17: Savings on environmental maintenance – Will these changes remove the demarcation between workmen?

Grass cutting used to be a major problem but the establishment of a single team to do the work would overcome this.

Item 19: Parking – Where and when will car park charges be increased?

More pay and display locations were being introduced but the current levels of charges were not changing. The car parks would also be managed in the same way.

Councillor Tucker said that the Council's car park at Tesco in Rainham was barely used and Councillor White invited him to propose any changes to the parking policy. It was accepted that the section 106 agreement in Romford, whereby no operator could charge less than the Council for parking, had led to some inconsistencies in parking charges. Councillor White reiterated that there were no plans to change either the 20p for two hours or 50p for three hours parking charges.

Item 21: Waste Tonnage Reductions – Will extra recycling facilities be introduced?

It was not planned to introduce extra recycling bins. It was planned to reduce waste tonnage by e.g. putting extra controls on recycling sites and ensuring waste was only taken from Havering residents. Councillor White added that there were definitely no plans to reduce the current weekly refuse collection.

HOUSING AND PUBLIC PROTECTION

Item 22: Trading Standards – reorganisation – It was clarified that the proposed £40,000 saving was in addition to the existing saving.

CUSTOMER SERVICES

Item 23: Registrars income improvements – Would dances and other events not be held at Langtons?

Clashes were avoided between musical events and weddings etc. The hall at Langtons could be used for small wedding receptions but these could not take place at the same time as other ceremonies. The savings target was achievable due to the introduction of additional income generation services such as the nationality application checking service.

DIRECTORATE WIDE

Item 24: Could further details be given of the planned efficiency savings?

There was not a detailed savings plan as yet although officers felt that the proposed savings were fully achievable.

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SOCIAL CARE AND LEARNING
ADULT SOCIAL CARE

Item 25: Adult Social Care – Could further details be given of savings planned via renegotiation of the community equipment contract?

A new contract with community equipment suppliers would commence from October 2011. Savings would also be generated from a reduced need to store equipment as this would now be delivered direct to retail outlets.

Item 26: Supporting People – Specific cuts to services had not been decided yet but it was anticipated that there would need to be an overall saving of less than 10%. It would be necessary to review which services had the least impact or value and this would be the subject of a future Cabinet report.

Item 28: Service review – How will more efficient working in preventative services be achieved?

Back office efficiencies at Yew Tree Lodge had been identified and it was likely that further efficiency savings could also be found.

Item 29: Day Opportunity commissioning – Could a copy of the Equality Impact Assessment for this saving be supplied?

This saving related to a stimulation of the market for older people's services and was not therefore suitable for an Equality Impact Assessment as each person's needs were assessed individually. Consultation with services users would be carried out by social workers as part of service users' annual reviews.

Item 30: ASC Commissioning – Domestic Violence – How long does the current contract have to run?

The present contract had 18 months to run and the new tender was for three years with a possible extension of two further years.

Item 31: Reablement performance – What is the cost of new reablement beds?

There was no cost for new reablement beds as these were covered by Government funding via the Department of Health. Total funding, including elements for other purposes, was in excess of £2 million.

Item 32: Reducing demand – telecare investment – What is the total investment in telecare?

Total figures would be provided by officers. It was noted that some telecare initiatives were provided by Government rather than Council funding.

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Item 34: Reducing demand – falls prevention – Should efforts be made to improve Havering’s pavements in order to reduce numbers of falls?

The Council was working with many partners on its falls reduction strategy. There were also joint efficiencies with the health sector that could be produced in this area. Members felt that carpets, stairs and other areas could also be looked at in order to reduce falls. A higher level of exercise could also mean that falls caused less harm when they did occur.

Item 35: Reducing demand – Hospital Admissions and Re-admissions – Would the cost of CRB checks and recruiting volunteers be excessive?

The proposed network of volunteers to support users with long term conditions was currently being discussed with voluntary organisations. There was confidence that such a network could be established, at no cost to the Council. Members agreed it was important not to take volunteers for granted.

Item 37: Reducing demand – transition planning – How will the transfer of care from children’s to adult services be managed?

There were around 30 transitions from children’s to adults care per year and officers were aware of the risks around transition. Work was now undertaken with children’s services at an earlier stage and with better planning for young people with long term care packages, more cost effective options could be found.

Officers added that this item should be taken in conjunction with item 55 which dealt with the creation of a specific “transitions team” working with people from the age of 12 to 24. The combined adult and children’s directorate allowed for a better, more cost effective transition. It was also clarified that the council was legally required to have a head of children’s services.

Item 42: OP Residential Care – Were the Cabinet confident that a £1 million saving over three years would be achieved in this area?

Officers accepted that the savings target was ambitious but money from central Government had allowed the testing of telecare and telehealth which was already having an impact. 49% of people receiving home care reablement required no further support and half of the remaining recipients required less support than under a different route. Less support was also now needed for people who had gone through Royal Jubilee Court. A reduction in spending on residential care from 50% to 40% would have a significant impact on the Council’s budget, even with increased investment in prevention. Members felt that regular monitoring of these proposals would be essential.

Item 43: Adult Social Care Charging – Was there a danger that people would no longer take up services such as meals on wheels if charges were increased?

The meals on wheels service was no longer subsidised but was now selling more meals than previously. Whilst it was possible that things could change once the outcome of the Dilnott report was known, 60% of service users still paid no charge at all.

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Item 45: School Improvement Transformation – What would be the impact of academies not taking up services?

Officers advised that this saving related to grant match funding and was not affected by any decisions made by academies.

Item 46: Traded services – What would the impact of this saving on schools?

This related to removing the Council subsidy on services supporting school improvement but would have no effect on schools themselves. A competitive price and product would still be given to schools. The precise business model was still being worked on and it was too early to say if this would involve any redundancies.

It was proposed to refer item 46 on traded services to Cabinet for consideration. The motion was LOST by six votes to three. Councillors Barrett, Dodin and Murray voted in favour of the motion; Councillors Binion, Bull, Misir, Taylor, Thompson and Trew voted against.

Item 47: Adoption – Would the proposed changes mean fewer adoption panels being held?

It was uncertain at this stage how many panels or meetings would be required. Legal advice would be needed on constituting an adoption panel across three boroughs. The new structure would definitely not delay any child being adopted which would not be cost effective in any case.

Item 48: Information, Advice and Guidance – What discussions have taken place with schools regarding this new model?

Work on this area was at a very early stage. Officers felt that a targeted model would give a more consistent focus. Schools were aware of the proposed model but no discussions had taken place as yet. Legal opinion had not been obtained at this stage. Legal advice could be brought to a future meeting of the overview and scrutiny committee unless the advice made reference to individual staff.

Item 49: Children's Centres – Will these changes lead to any redundancies at the Children's Centres?

There would be no redundancies as a result of any changes. Children's Centres were central to the prevention strategy although there were efficiencies that could be made in a number of the centres. Provision for disabled children was made in all Children's Centres and one Centre specialised in facilities for disabled children. There was not a role for the voluntary sector in achieving this specific item but a role for voluntary organisations in the management of Children's Centres had not been ruled out in the longer term.

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Item 51: Children's Transformation – Could further details be given of this proposed saving?

It was important to focus more on prevention programmes which would also produce financial savings. Officers agreed that these savings would need to be continually monitored, Councillor Rochford added that there would be no effect on child protection, only on prevention strategies.

Item 53: Implications of SEN Green Paper – Will the proposed savings be achieved?

Officers felt that the savings could be achieved although this depended on the progress of the Green Paper. There would be no effect on either the funding or provision of services for children with special educational needs.

Item 55: Re-engineering of transitions process and structure – Could further details be given of the proposed savings?

Work had already started on this transition. A lot of expenditure had previously been incurred due to poor planning or decision making previously. Improvements in this would mean savings were achievable.

DIRECTORATE WIDE

Item 56: Review of Structure – Could examples be given of changes as a result of this review?

Officers explained that there was a need to reflect the service in future and this would require different resources and a different shape of directorate structures. There were many uncertainties that had to be planned for e.g. the findings of the Monroe report.

The combined adults and children's directorate allowed greater scope for integration and this also applied to work with the NHS.

FINANCE & COMMERCE**ASSET MANAGEMENT**

Item 57: Increased staff occupation density of Mercury House – Had negotiations taken place with unions over the introduction of hot desking etc?

The current overall ratio for the Council was seven desks to ten staff but it was felt that some ratios could be reduced further. The strategy on flexible working had been agreed with the unions. Talks were being held with several potential occupiers of the two vacant floors of Mercury House.

A number of office-based staff did still require an assigned desk although technology was allowing an increasing amount of remote or home working. There was also more use of scanning and electronic devices in order to reduce the amount of paper used.

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Item 58: Reduction in building cleaning – How many redundancies would there as a result of this reduction?

Cleaning in public or communal areas, toilets etc. would be carried out at the same frequency as currently. Work was in progress to ascertain the staff numbers affected but there would be no redundancies of permanent staff as a result of this saving.

Item 60: Re-introduction of school swim transport – Will new 32 seat coaches be purchased for this service?

The aim was to use school transport vehicles during their down time. The service would need to be marketed to schools but officers felt the projected income was achievable.

Item 61: Deletion of post within Transport service – Would this impact on the current service?

This related to the work of a retired postholder. There were now different reporting arrangements and officers felt management of the section could continue in this way in the future.

Item 62: Staff car parking – Why had last year's savings not been achieved?

It had been agreed to put back the new parking system several months after discussions with the unions. This meant the original projected income was not achieved. Officers would supply further details.

Item 63: Reduction in courier service – What would be the impact of this?

The internal courier run would reduce from three to two deliveries per week.

DEVELOPMENT AND BUILDING CONTROL

Item 72: Emergency Planning shared services – Could more details be given of these proposals?

It was proposed to share the management of the service with Barking & Dagenham and Waltham Forest. This would start in the post-Olympic period. There would be no staff redundancies involved.

LEGAL AND DEMOCRATIC SERVICES

Item 73: Reduced support levels to Mayor – What would be the impact of this?

The Mayor would concentrate more on events within Havering in future and there would therefore be less call on the Deputy Mayor.

Item 77: Reduction in Cabinet Member – Could more details be given of this?

Councillor White explained that, once the Council's transformation programme had completed, there would be no need for a Cabinet member with a transformation

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portfolio. It was important that Councillor made decisions or put forward proposals, rather than officers.

Item 78: Road Safety – Whilst noting that there was no proposed reduction in school crossing patrols, would there be a reduction in the number of road safety events held?

Officers confirmed there would be no reduction in school crossing patrols. Efforts would be made to retain the existing number of road safety events but some may have to be reduced. It was possible some events could be held jointly with neighbouring boroughs.

Item 79: Committee Services restructure – What was the rationale for this proposal?

Some committees had been abolished recently which had led to some spare capacity in committee services.

Item 80: Members Allowances. Reduction in IT etc. – Could more details be given of this?

The issuing of Members with I-pads would allow the saving of money via less use of paper etc.

Item 81: CCTV Reduced staffing – Would the Council's CCTV network be brought together with that of Homes in Havering?

An options paper on the CCTV service would be brought forward in the autumn. Discussions were also in progress with two other boroughs re sharing CCTV Control rooms.

CORPORATE ITEMS

Item 82: Car pooling/car club – How many vehicles would be needed for the scheme?

Such schemes had worked well in areas such as Croydon but a pilot would be undertaken first to establish the number of vehicles needed. Approximately 20 vehicles were needed for the pilot scheme which would be purchased at a reduced rate from a third party supplier.

Item 83: Reduction in strategic provisions – How was this saving made up.

The saving was derived principally from provision for the ELWA levy with the rest of the variance put towards carbon trading.

Item 84: Reduction in Senior Management – How would this be achieved?

It was proposed that there be a reduction of 20% in senior management – four senior manager posts being removed out of twenty. Steps would be taken to ensure services could still be run with a reduced senior management. Management levels would need to be increased during the period of change.

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Community Safety Fund - Community Safety Section – 1st April 2011- 6th September 2011

The purpose of this document is to highlight progress of the Community Safety Section programme of services commissioned through the Community Safety Fund; which supports the overall local delivery of the borough's Community Safety Plan 2011/12. The spending plan approved by the HCSP in March 2011 agreed the allocation of funds to the following areas

Strategic Theme	CSF expenditure
1. Violent Crime	£30,000.00
2. Acquisitive Crime	£30,000.00
3. ASB	£30,000.00
4. Integrated Offender Management	£30,000.00
5. Problem solving	£20,000.00
6. Domestic violence	£20,000.00
7. Administrative support for the HCSP	£17,788.00
8. Young People's Substance Misuse Services	£40,800.00
9. Community Call to Action	£1,600.00
Total available Revenue =	£220,188.00

1. Violent Crime

Services/ Initiatives	Service Provider	Objective	Allocation Revenue	progress
Innovative solutions to under age sales	Trading Standards	To fund adverts on the local radio about proxy sales, re print of proxy sales leaflets, the launch of off-watch, training package, laminated prompt cards translated in a number of languages including Tamil, refusal to serve cards.	£3,,500.00	Radio and proxy sales leaflets are currently being developed. Off Watch was launched in June with further meetings planned for Christmas and Spring 2012.
Viper Car Deployment	Havering Police	The bid is for the VIPER Car to cover Thursday & Fridays.	£10,520.00	To start in September.
Digital SLR Camera	Havering Police	To purchase a digital SLR camera and printer for use by VIPER car staff and violent crime and community safety units to capture evidence to support prosecutions	£797.45	Currently being procured.
NBIS training	CSS	To fund training on the use of the National Business Information system	£1,500.00	Delivered in June
Body Cameras for RTC Team	Havering Police	To purchase 4 new pocket cameras and to fund the licence and maintenance of the existing cameras.	£2,181.00	Cameras currently being procured
Safe Haven	Street Pastors	To provide 2 doors supervisors and a town link radio for the Deeper Lounge scheme.	£7,191.00	Weekly sessions delivered. The Deeper Lounge operates from 10 pm till 3am every Friday night.

Services/ Initiatives	Service Provider	Objective	Allocation Revenue	progress
Safe and Sound	CSS	To purchase a range of materials including radio adverts, membership books, posters and leaflets, proxy sales, section 27 dispersal orders/receipt booklets.	£4,000.00	Section 27 booklets designed and distributed.
TOTAL			£29,689.45	

2. Acquisitive Crime

Services/ Initiatives	Service Provider	Objective	Allocation	Progress
Banking protocol	CSS Trading Standards CPCG Age Concern Havering Police	To develop and implement good practise guidelines for local banks to prevent opportunities for bogus and rogue traders preying on elderly and vulnerable residents	£2,000.00	£3,000.00 funding secured from the CPCG. Banking Protocol to be launched on the 12 th September.
Serious acquisitive crime communications	CSS	To raise public awareness of Crime prevention measures and encourage local residents and businesses to adopt measures to reduce opportunities for SAC	£10,000.00	Spring Motor Vehicle campaign delivered . Summer Burglary campaign delivered. Quarterly advertising space purchased in LIVING. Radio advertising purchased at TIME FM
Autumn / Winter burglary campaign	Havering Police	To run a series of police operations to target the projected spike in residential burglary from October to January	£15,000.00	To start in October
Operation Chclid	Havering Police	To finance a three-month, proactive intelligence lead police operation, aimed at targeting known residential burglars, robbery nominals and vehicle crime offenders, by using covert patrols areas of Havering with the highest concentration of offences, identified by the Borough Intelligence Unit.	£2,500.00	Several successful deployments completed
TOTAL			£29,500.00	

3. Anti Social Behaviour

Services/ Initiatives	Service Provider	Objective	Allocation Revenue	Progress
Hilldene youth Projects 2011-12	Fun for Everyone	To fund a range of diversionary projects to support the Hilldene dispersal zone.	£4,495.00	Projects include Boys boxing fitness programme Girls boxing fitness programme Football programme Halloween programme
YISP diversionary projects	YISP	To fund a range of diversionary projects with YP attending the YISP to reduce opportunities for engaging in ASB.	£3,100.00	Activities delivered at spring half term and Summer holidays. Further activities planned for October Half term
SENTINEL	CSS	To fund the annual license for the SENTINEL software package.	£5,000.00	To be purchased in March 2012.
Parenting Skills Programme	ADD UP	To deliver a 6 week programme with parents on court mandated parenting orders for children with ADHD. Target of 20 parents.	£2,570.00	To run from the 13th of September to 18 th October 2011.
Rainham Halloween Project	Rainham Royals	To engage 30 young people, aged 11-17 , in positive activity during Halloween week to reduce opportunities for engaging in ASB.	£1,234.49	To run in October / November.

Services/ Initiatives	Service Provider	Objective	Allocation Revenue	Progress
Restorative Justice	Streetcare	To facilitate restorative justice work with the YOT, Probation and other voluntary groups by funding skips for rubbish clearance and paint ancillaries for obliteration of graffiti.	£2,500.00	To start September 2011.
ASBO Legal training	CSS	To provide training for 35 staff on obtaining ASBOs.	£1,350.00	To be delivered in December 2011.
Surveillance Van	Havering Police	To fund the use of a surveillance van for three nights over the Halloween Period targeting identified hotspot areas.	£2,000.00	To be delivered in October.
Overt Filming Initiative	Havering Police	To purchase 5 cameras to be used by core police teams to deter potential offenders.	£1,750.00	To start in October.
TOTAL			£23,999.49	

4. Integrated Offender management

Services/ Initiatives	Service Provider	Objective	Allocation Revenue	Progress
Pro –Active YOT deter young offenders programme	YOT	Delivery of a flexible targeted Pro-Active Intervention Programme for DYO and others at high risk of re-offending.	£5,500.00	12 young people engaged over 6 weeks.
DYO Project Analysis 2011-12	YOT	To conduct full analysis on reoffending.	£550.00	To start in September.
Emergency Accommodation provision for IOM clients	DAAT SHP	To provide emergency accommodation in bed and breakfast or rented accommodation for offenders.	£6480.00	To start September.
TOTAL			£12,530.00	

5. Problem Solving – No spend to date

6. Domestic Violence

Services/ Initiatives	Service Provider	Objective	Allocation Revenue	progress
DV Advocacy project	HWA	To provide advice and support to victims of domestic violence and their families	£11,000.00	52 two hour sessions held. 87 victims supported in quarter 1.
DV Violence Support Group	HWA	To provide a support group for female victims of domestic violence to improve awareness of domestic violence and improve confidence and independence	£4,000.00	6 support group sessions held in quarter 1. 22 women attended groups. 6 women accessed counselling. 13 children supported through crèche facilities
DV Violence Communications	CSS	TO raise public awareness of domestic violence , encourage uptake of services and reporting.	£5,000.00	The Domestic violence resource guide is currently being reviewed by the DV forum and will be published in November 2011. Radio advertising campaign is booked for November
TOTAL			£20,000.00	

7. Administrative support for the HCSP

To fund additional hours for administrative support for the HCSP action groups

8. Young People's Substance Misuse Services

Funds transferred to the DAAT

9. Community Call to Action

Funds transferred to Members services

Debrief to Overview and Scrutiny

14th September 2011

Public Order Disturbances

1. Background

1.1 On the afternoon of Saturday 6th August, after a peaceful demonstration outside Tottenham Police Station concerning the police shooting of Mark Duggan, violent disorder directed towards the police erupted and evolved into the looting of shops, with both buildings and cars set alight.

1.2 On Sunday 7th August further more widespread violent disorder occurred in the following Boroughs: Waltham Forest; Brixton; Enfield; and Westminster.

1.3 During the following week, London experienced unprecedented levels of violent disorder and criminality, including widespread looting, arson and disorder. This extended to Hackney, Southwark, Croydon, Wandsworth, Newham, Lewisham, Tower Hamlets, Greenwich, and Ealing. The violent disorder continued to spread nationwide, with disorder in Birmingham; Kent; Hampshire; Essex; Thames Valley; Suffolk; Cambridgeshire; Northamptonshire; and the City of London.

1.4 Following communication of intelligence from Havering Police command on the afternoon of Monday 8th August, the Council mobilised its own services to further ensure the safety of the community in the Borough, working in close partnership with the police, the emergency services and other community stakeholders.

2. Local Borough Priority issues

2.1 During this time, the police and Council priorities were to preserve personal and public safety, prevent theft of and damage and destruction to property and to limit public fear and the disenfranchisement of young people. This debrief details the Council and Police responses.

3. Council Service response

3.1 An emergency meeting of a number of Council services was convened on 9th August. Services represented were Street Care, Parks, Libraries, Integrated Youth Services, Community Safety, Emergency Planning, Communications and Media and Licensing. The meeting was chaired by the Community Safety Manager, acting as the single point of contact for the local police Gold command. The meeting was attended by Police and (in part) the Council's Chief Executive.

3.2 It was agreed that services would implement an enhanced staffing provision with immediate effect and the following actions were taken:

3.2 Media and Communications: Cheryl's blog and information to staff. Meetings with Council Members. Monitoring of social media. Publication and dissemination of official updates on the situation in the borough to the public - via the website and Twitter and also via traditional media channels.

3.4 Community Safety: The Community Safety Manager acted as the single point of contact for all Council Services involved in the development and deployment of the operational

response to address the threat of public disorder in the borough co-ordinating action with the police command during the disturbances and lead on the co-ordination of services.

CCTV Control Room, as part of the Community Safety Service deployed 3 staff on Monday 8th and Tuesday 9th August with additional staff covering Wednesday 10th, Thursday 11th and Friday 12th in case of further disorder occurring. During this time, a police officer was also deployed to the control room to assist with the increased communication demands.

An operational co-ordinator was deployed to the CCTV Control Room to ensure effective operational co-ordination of council services and the police and other partners during the actual deployments of staff. A police officer was also deployed to the CCTV control room during this time. All staff were in radio contact, utilising the town centre radio link and the police radio link. The operational co-ordinators during this time included the Park Manager, Street Care and Emergency Planning Officer.

At the request of Property Services four dog handlers were hired and deployed to protect Council property and stalls erected in the Market Place. Initial communication with them was through their own personal mobile phones.

The Council's personal radio system does not work in all parts of the Borough. It is also appropriate to consider having additional spare radios and charged batteries available for similar events or to have the facility for short term hiring of this type of equipment.

3.5 Emergency Planning: The Emergency Planning & Business Continuity Service operated the Borough Emergency Control Centre in its liaison role with the London Local Authority Gold Network (LLAG) identifying trends and information flows both London wide and Nationally. Information received through the London Local Authority Co-ordination Centre (LLACC) including Government (briefings and intelligence reports), Cabinet Office (Top line Briefs), Police, London Resilience Team (LRT), Greater London Authority (GLA Mayors Office), Essex Resilience Team as well as the monitoring of Press and Media through BBC News 24 and Sky News. This information flow was cascaded throughout the organisation to the appropriate management and staff in order that an up to date, accurate and timely flow of information was available to enhance and increase the operational delivery of services at the frontline. In addition the EP & BC Service co-ordinated the response between the Metropolitan Police and CCTV during the weekend period ensuring that protective and pro-active tasks could be delivered by front line resources so reducing the opportunity for individuals to increase the level of public disorder within the Havering area.

3.6 Integrated Youth Services: The principal operational intervention was to deploy a rapid response to increase, refocus and deploy key street based assets. Many young people were engaged and diverted from key flashpoint areas and were also engaged in parks and out of town centre areas in an attempt to ensure youths did not get involved. Youth facilities in key flashpoint areas were open and undertook wide range discussions with young people about the disturbances seeking opinions and views as well as trying to ensure young people did not engage. The Integrated Youth Service deployed a rapid response youth work team using a proactive outreach and prevention approach engaging young people in initial areas including Cottons Skate Park, Brookland Green, Waterloo Estate. Key Youth Service Managers on duty met with the Police's operational lead Inspector in the Town Centre to consult regarding the deployment of the Integrated Youth Service's mobile unit and where best to place it. Further rapid response work commenced throughout the period encompassing Harrow Lodge Park and Lodge Farm Park, Brittons Skate Park, Cottons Skate Park, Central Park and surrounding areas. Staff conducted a general recognisance of the borough, focussing on known areas where young people tend to meet. The outcomes of this recognisance were collated and

reported back to Police and Senior Managers via a non public access Google Map. Most youth centres continued to open unless in key flash point areas. The service liaised with appropriate voluntary sector youth centres where it was deemed useful to close due to being in potential high flashpoint areas. Workers are continuing to engage in discussions. The Youth Council are writing to the Recorder News Paper praising the Police in Havering. Some of the youths involved in the disturbances are known to the Service. The Youth Service is well placed to offer one to one intervention for anyone involved in the disturbances.

3.7 Licensing: Licensing liaised widely with all licensed premises in the borough but especially the outer town centres of Hornchurch and Upminster, advising them of the potential risks of public disorder and advising how these risks could be mitigated. Romford town centre was covered by the police. The feedback from the licencees was positive that they were being kept informed. The licensed street traders in Romford town centre were contacted and asked not to trade for a couple of days.

3.8 Parks Services. The Parks Protection Team deployed a manager and an average of six regular and reserve patrol officers in a high visibility reassurance patrol role, primarily covering local parks in the vicinity of vulnerable town centres. The team monitored youth gathering areas to ascertain approximate ages, numbers and identify potential suspicious behaviour for forwarding to police. The off-road motor cycle team and heavy duty Land Rover 4X4 acted in a highly mobile, all terrain, cross borough 'eyes and ears' function, ready to gather intelligence (using experienced officers) both inside parks and adjoining town centres. All patrol officers involved, engaged closely with groups of youths found in their parks and with tact and good humour warned them against attending the town centre areas, encouraging them to remain in parks as places of relative safety away from trouble. This additional patrol provision, for 12 hour shifts at a time, continued beyond the first weekend of disorder into the following two week ends. Extended shifts and enhanced staffing, were again utilised to maximise patrol coverage in and around parks and open spaces as a deterrence to disorder in support of police staff, to ensure disruption and related public concerns were kept to a minimum. Parks and Open Spaces Management also deployed a team of 10 ground maintenance officers using five vehicles to swiftly remove any street furniture or litter that may have presented a risk to the community during the highest period of demand.

3.9 Property Services (Market Place): A decision was taken not to erect Romford market stalls on the evening of Tuesday 9th ahead of the market on Wednesday 10th but to set up the stalls on the morning of 10th. This decision was taken to mitigate the risks of unattended market stalls being broken and used as weaponry. The same tactics were deployed on the following Friday 12th when the market was set up on the morning of that day and dismantled in the evening and set up again on the morning of Saturday 13th August. As the stall set up and removal process takes a considerable amount of time, with framework still being removed by contractors up to 9pm, security staff were deployed to ensure the safety of the market place.

3.10 Street Care: Street care staff were deployed to undertake a reconnaissance of the Borough, identifying street furniture and street scene environments, such as builders rubble which could present risks in relation to potential weaponry. Dialogue took place with the owners of private and commercial property to ensure that any objects were quickly removed. Locations Logan Mews, Exchange Street, Market Square.

3.11 Library Services: During this time, a decision was taken to close Library Services early to reduce the risk of further disorder in public buildings on one evening. All items located outside of the buildings were removed and staff were vigilant at all times in case of incidents in or around the library. None were reported.

3.12 Community Type(s) affected: Whilst no specific community groups were targeted, there have been groups within the Havering community who have suffered significant losses;

- Local businesses have closed early with the consequential losses;
- Romford Market has been operating at an estimated 80% of capacity with the resultant losses of revenue;
- Licensed premises have been shutting early and operating with reduced levels of patronage;
- Some businesses have incurred the expense of boarding up their windows and doors as a preventative measure.

4. Police Response

4.1 Havering Borough responded with a large scale policing operation, during which time Police officers were working a minimum of 12 hour shifts and all police leave had been cancelled. The cancellation of all police leave is an extremely rare occurrence and is a reflection of the seriousness with which the potential for large scale public disorder was being taken. On the afternoon of Monday 8th August number of officers were sent from Havering to confront the violence at its height, some of these officers remained on duty for over 24 hours.

4.2 Havering Borough Police have recorded 19 offences occurring that are linked to this violent disorder. These include: Actual Bodily Harm; Robbery; Burglary and Public Order. Havering Borough Police are now working closely with their partners and communities to repair the harm and distress caused.

4.3 London-Wide Community Impact: Although at first the violent disorder was directed at Police Officers, with over 100 officers being injured over the three nights, it quickly became focussed on business premises and residential properties within the areas affected. Many commercial premises were either ransacked by looters or set ablaze by arsonists. Many homes were broken into by marauding gangs, intent on burglary. Many vehicles were also stolen and then set alight

4.4 Some of these fires quickly became out of control, spreading to residential properties and flats above business premises, endangering life and leaving many local people homeless. Although no other specific community groups have been targeted in the attacks, members of the public have been injured and tragically an elderly male lost his life in Ealing as result of the disturbances.

5. Summary

5.1 The Metropolitan Police has responded with a large scale policing operation, including support from other Police forces. There has been assistance provided from other forces before for the recent Student Demonstrations and TUC march. However, it has never been on this scale and for this length of time.

5.2 There have been up to 16,000 officers on the streets of London since Monday 8th August 2011, which is unprecedented in the history of the Metropolitan Police Service. In order to facilitate these numbers there has been a blanket cancellation of all police leave during the period of operations.

5.3 As an example of calls on police demand: from 07.30 on the 8th to 07.30 on the 9th there were 20,800 emergency 999 calls, an increase of 400%. The London Fire Brigade have also received record numbers of calls for their services, with 2,169 emergency calls received between 18.00 on the 8th to 07.30 on the 9th.

5.4 The Council's readiness to respond to a heightened public order disturbance risk persists with Council services remaining on high alert, scaling up staffing deployments and deploying services to mitigate risks of further disorder on each weekend following the initial disturbances. The nature and extent and costs of the impact of the disturbances on services is being assessed and will be discussed at a formal partnership review and debriefing planned in the first two weeks in September.

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